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ACCESS SOFTEK, INC

Biometric Authentication Manager™

Modern Consumer Authentication

When it comes to a person's money, security is of utmost importance. Access Softek's Biometric Authentication Manager (BAM) allows support staff to trigger biometric authentication on a caller's mobile app—based on the biometrics native to all Apple® and Android® smartphones. BAM! In five seconds or less the caller is authenticated and staff can move directly to fulfilling on the caller's requested service. It is familiar, trusted and accepted by nearly all consumers.

Show your community that you can compete with the best of the best in technology and security. Biometric Authentication Manager provides the strongest consumer security technology available. Built into the online and mobile banking administration interface, this valuable tool can be made available to all banking service and support staff—benefiting your financial institution and your consumers.

Features

- Five second multifactor authentication reduces identity fraud
- Authenticates based on the biometrics native to all Apple® and Android® smartphones
- Omnichannel authentication across mobile and online banking, branch, contact center and all departments where authentication is necessary



Improved Operating Efficiency

While outwardly improving your consumer experience, inwardly you can improve your institution's operating efficiency. With biometric authentication, studies suggest that you will see an 18-23% gain in call productivity. Plus, you can control your expenses related to fraud, capacity expansion, talent acquisition and training.

"Best of Show" Solution

In February 2020, Biometric Authentication Manager was selected as CUNA Technology Council's Best of Show winner based on the product's ability to be integrated across any core processing system. Special? Yes, and something we do every day.

For more information about how your credit union can engage members and non-members with this valuable resource, email consult@myleverage.com.

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